

Talk to Us...

Easy Read feedback form



Please use the QR code to complete the form online.

We want to make sure our services work well for everyone.



We would like your feedback about the care you have had. It's your choice if you would like to give feedback or not.

Service:

Borough:

Where treatment was received:

Date:

Thinking about your recent visit please tell us about?	Very good 	Good 	Not good 	Bad 	Not sure
The time you waited to be seen					
The way our staff welcomed you					
The way they listened to you					
The information you were given					
The way you were treated					
Your involvement with your care					
The care/treatment you had					

Overall, how was your experience of our service? (please tick one box)

Very good 	Good 	Neither good nor poor 	Poor 	Very poor 	Don't know?

Please can you tell us why you gave your answer?

Please tick this box if you DO NOT wish anyone else to see your comments

Talk to Us...

Please tell us about you:

I am: (please circle one of the following)

The patient

A relative / carer

I am: (please circle one of the following)

A boy / male

A girl / female

Other

I am: years old

Thank you



Thank you for completing this form.

What to do next:

- Please hand the form to a member of staff, or
- Put it in the box provided, or
- Post it to: **FREEPOST BRIDGEWATER**

If you want any more information or have anything else to say about your care, please speak to Patient Services on:

Freephone **0800 587 0562** or email: bchft.patientservices@nhs.net

Bridgewater Community Healthcare NHS Foundation Trust
Europa Point, Europa Boulevard, Warrington, Cheshire, WA5 7TY

