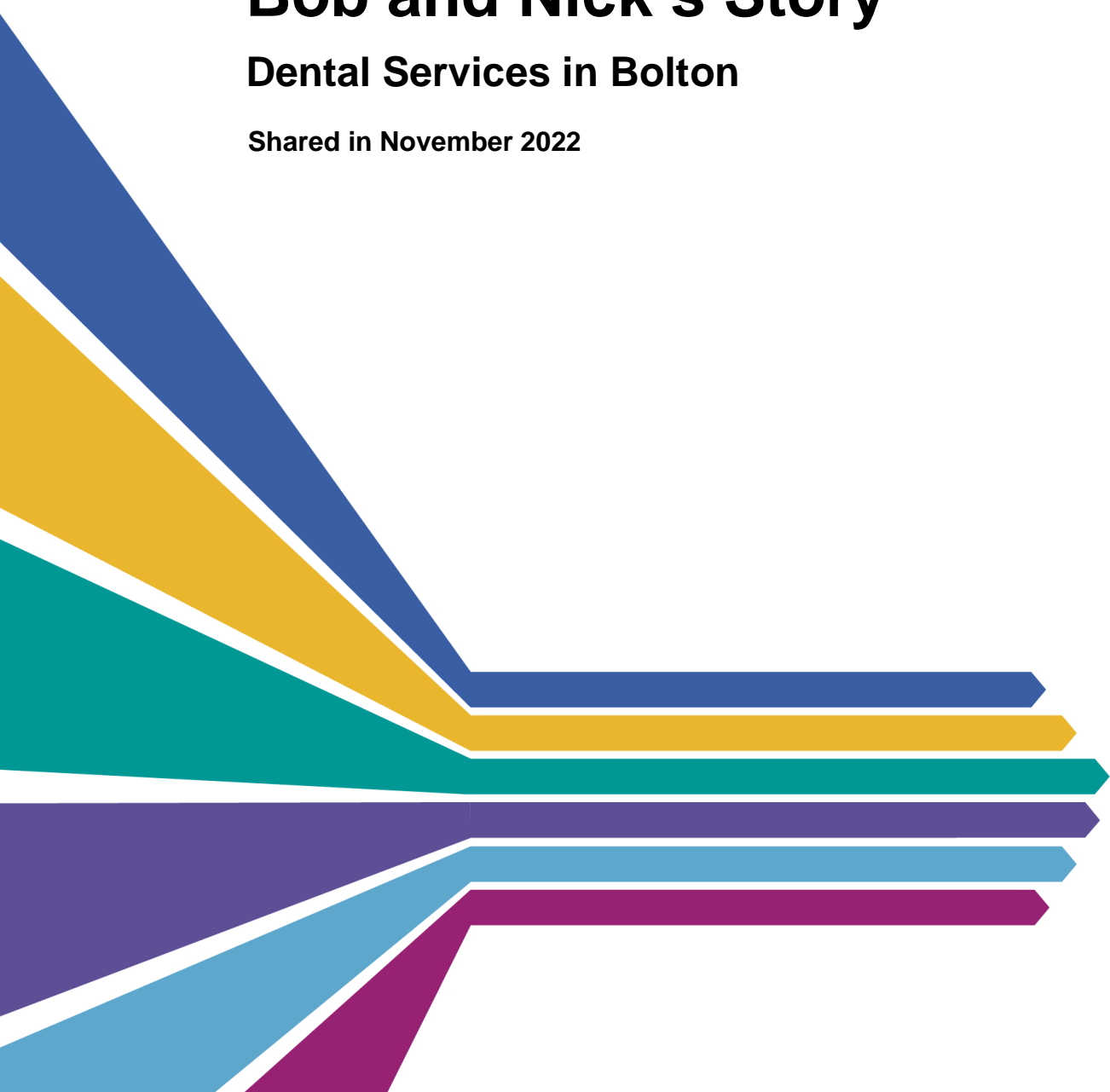


Bob and Nick's Story

Dental Services in Bolton

Shared in November 2022



Bob and Nick have been coming to the Dental Service since they were children. They are adopted brothers with moderate learning disabilities. Both brothers have a high risk of dental caries (a disease which can damage tooth enamel) and are given regular treatments and preventative advice.



The dental service says:

“We have a good rapport with both Bob and Nick and their mum and dad. Nick and Bob sometimes need their parent's help to explain if they have a dental problem, such as a painful tooth, but they have both become confident in their dental treatment and can manage treatment using local anaesthetic.”

Bob and Nick say:

The staff are fun – Lucy is great!

We don't mind having our teeth checked

We would like bigger chairs, bigger lifts, parking and a TV in the waiting room

Their dad says:

They are treated like individuals

It is relaxed and they don't mind coming or having the treatment

I wouldn't change anything, the service is great

The Dental Service wants to hear patients' experiences of the service and, where possible, act on patients' recommendations. Following Bob and Nick's suggestions, the service have ordered a second bariatric chair and are fundraising for a new TV. The TV will be used to display oral health adverts. The service are also working with other local organisations to move to a more suitable site with a better lift and parking for patients.