

## Useful information

District nurse day time: .....

District nurse out of hours: .....

District nurse treatment room: .....

Single Point of Access: .....

### Halton:

[www.bridgewater.nhs.uk/halton/treatment-room-service/](http://www.bridgewater.nhs.uk/halton/treatment-room-service/)

### Warrington:

[www.bridgewater.nhs.uk/warrington/districtnursingservice/](http://www.bridgewater.nhs.uk/warrington/districtnursingservice/)

**Local Community Pharmacy** - Your local community pharmacies offer a wide range of services including information and general advice on symptom relief medicines as well as a prescription collection and delivery service.

For impartial and confidential advice or information on the services provided by Bridgewater or to receive this leaflet in an alternative format call our Patient Services team on 0800 587 0562.

 [www.twitter.com/WeAreBCHFT](https://www.twitter.com/WeAreBCHFT)

 [www.facebook.com/WeAreBCHFT](https://www.facebook.com/WeAreBCHFT)

Visit our website at: [www.bridgewater.nhs.uk](http://www.bridgewater.nhs.uk)

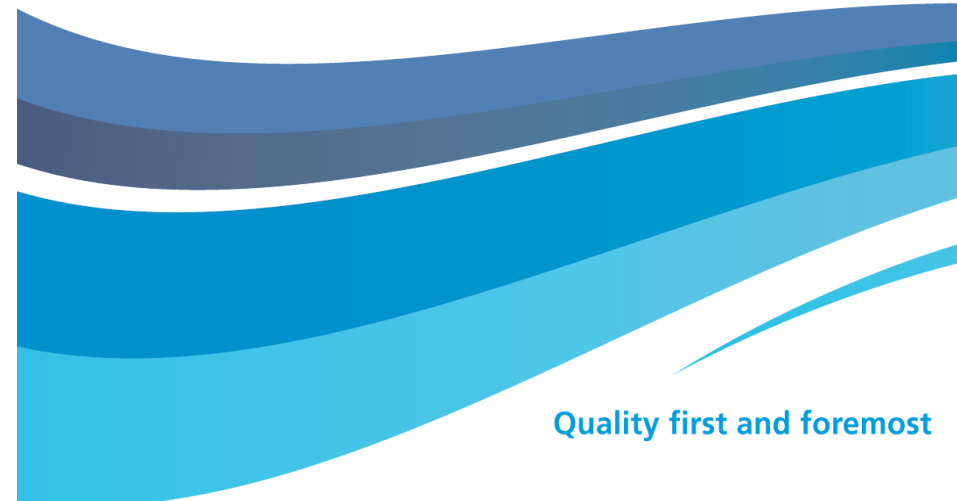
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reviewed by Bridgewater Lay Reader Panel



**Bridgewater  
Community Healthcare**  
NHS Foundation Trust

## Community Nursing Service

### Information for patients about the District Nursing Service



Quality first and foremost

## District Nursing Service

District nurses provide a 24 hour nursing service over 365 days a year. They provide nursing care and treatments to patients in their own homes and to those in residential homes.

District nurses provide care to patients who have a short term nursing need, require nursing care following a hospital discharge, have a long term condition or a terminal illness.

District nurses also operate treatment rooms in the community for patients who are able to leave their home and for whom it is clinically appropriate to do so.

## What will the district nurse do?

Your district nurse will help you to live as independently as possible by providing nursing care, advice and support. Where possible, your district nurse will teach you to manage your condition independently.

Following a referral your district nurse will undertake an assessment to discuss your needs and agree a care plan with you.

Areas of nursing care include:

- End of life care
- Wound care
- Healthy lifestyle advice
- Non-oral medication

## How can I identify Bridgewater staff?

All Bridgewater staff carry a photo identity card which should be visible at all times. Staff will be wearing a uniform and they will introduce themselves so you know who they are.

## What can I expect?

- To be offered a choice of treatment room venues and times. If a home visit is required we will agree the frequency and time with you.
- To be treated as an individual with dignity and respect.
- To be involved in developing your own care plan with a named nurse who will coordinate your care.
- Your named nurse may not be available at every visit but they will oversee your on-going care and will be your first point of contact if you have a query.
- We will let you know if your district nurse is delayed and make alternative arrangements with you.

## How can I help?

- Actively take part in decisions regarding your care and treatment.
- Arrive on time for your treatment room appointments and advise us if you are unable to attend.
- Treat our staff with respect and courtesy and tell a member of staff when we do something well or when we need to improve.
- Please only request a home visit if you are unable to leave your home.