

# Apprenticeships Case Study

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**Business Administration**



**Team/Base:** Bridgewater Community Equipment Services

**What prompted you to become an apprentice/apply for your apprenticeship?**

I was never sure what I wanted to do but when I saw this apprenticeship, I really liked the sound of it and thought it was something I'd enjoy doing. I knew an apprenticeship with the NHS would be a great opportunity for me as there is lots of room for progression.

**Tell us about your role, what does a typical day look like?**

A typical day for me is calling clients in the community to arrange delivery of any medical equipment they may need to be discharged from hospital or to prevent them from being admitted.

I also answer calls which could be anything from district nurses enquiring about our stock or deliveries, to clients in the community having issues with their equipment. No two days are the same with my role which keeps it interesting.

**What is the best thing about your apprenticeship?**

The best thing about my apprenticeship is that I am learning new things every day and I always have my colleagues to help me if I need it.

Also, I am learning whilst earning and I am guaranteed a job at the end of it which for me personally was a much better choice than university where I would be in debt with potentially no job at the end of it.

**What would you say to others thinking about an apprenticeship?**

I would really recommend an apprenticeship to anyone thinking about it as it has really helped with my confidence and has given me lots of experience and skills that will really help me in my future career.